# **Nevaeh Anning**

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#### **EXPERIENCE**

## **Mama Rouxs**, Birmingham — Bartender

August 2021 - July 2022

- Served customers efficiently during busy periods, focusing on high-quality service.
- Developed expertise in crafting over 20 cocktails from memory.
- Ensured cleanliness and organization of the workspace during quieter times.

## **Halton Turner Brewery**, Birmingham— *Bartender*

July 2022 - November 2022

- Delivered prompt service to up to 30 customers an hour, ensuring satisfaction.
- Maintained knowledge of over 15 beer varieties to provide informed recommendations.
- Managed till operations, accurately processing transactions and balancing cash.

## Mcdonalds, Quinton — Crew Member

November 2022 - January 2023

- Worked full-time flexible shifts in a high-pressure, fast-paced environment.
- Provided excellent customer service, addressing inquiries and resolving issues quickly.
- Handled cash floats and transactions with attention to detail and accuracy.
- Collaborated with a dynamic, rotating team to maintain operational efficiency.
- Ensured cleanliness and compliance with health and safety regulations.

#### **SKILLS**

- Budget Management
- Event Coordination
- Social Media
  Management
- Customer Service Excellence
- Proficient in Microsoft Excel
- Photography and Videography

## Lazy Two Steppers Promotions, Birmingham— Promoter

April 2023 - Present

- Managed a budget for events, ensuring effective allocation of resources.
- Created and maintained detailed financial spreadsheets using Microsoft Excel.
- Handled payments and cash floats on show days, ensuring accurate financial management.
- Coordinated with artists and venues for bookings, improving show attendance.
- Oversaw ticketing processing on event days to ensure seamless entry for attendees.

## **Glitchers band,** Across the country— Roadie/Photographer

January 2023 - Present

- Managed merchandise sales and stock levels, ensuring availability and organization.
- Handled payments transactions and provided timely sales reporting.
- Captured and edited footage for social media, maintaining the bands online presence.
- Assisted as stage crew, supporting load in/load out operations effectively.
- Acted as a runner for the band, demonstrating flexibility and teamwork.

#### Reference

Jake and Sophie (Glitchers) - glitchersband@gmail.com

#### **EDUCATION**

## Perryfields High School, Oldbury - GCSE

September 2012 - July 2020

Acquired 8 GCES in total including math, english and science.

# ${\bf Access\ Creative\ College, Birmingham-\it Diploma}$

September 2020 - July 2022

Acquired a Level 3 BTEC Diploma in Film Video and Photography.

## BIMM Music Institute ,Birmingham — Degree

September 2023 - present

Currently studying bass guitar and event management.

#### **Personal Statement**

I have a variety of hobbies that keep me busy, with my favorites being playing bass guitar, singing, and performing in bands. These passions led me to get involved in the music industry and are the reason I now study bass at the university level. One of my career goals is to create my own music festival, and I've started pursuing this by studying event management and running my own gig promotion business, *Lazy Two Steppers*.

Because of these experiences, I thrive in dynamic environments where creativity and organization intersect. Teamwork and communication are the cornerstones of both my personal and professional life, making me a valuable asset to any team.