# Cristina Gullace

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### Profile

I am an extremely driven, professional and passionate person who has gained experience over the past 20 years in multiple areas of events operation. I am very adaptable to any situation that arises and am enthusiastic to learning new skills. I am a very collaborative person, able to act on initiative, identify opportunities and proactive in putting forward ideas and solutions. I work well under pressure and being highly organized allows me to meet strict deadlines and reach targets to my own high standards. During my career, I have worked in groups but have also been tasked with managing teams.

### Skills & abilities

Language skills: fluent in English, Italian, French and Spanish. Basic knowledge of German Computer skills Project management Great team player, highly collaborative People skills Planning and organizational skills with attention to details Ability to handle stress well Excellent financial acumen and delivery Industry knowledge Site management Production, operations management

## **Previous experience**

Accreditation Manager Ryder Cup 2023

DP World Tour & Ryder Cup

August- September 2023

#### Project Manager at Star Live

#### Freelance role: Army project, BST in Hyde Park and Ryder Cup in Rome

January-October 2023

#### Duties (but not limited to)

Manage client communications, make sure the project is budgeted correctly, revise costs in line with client requests and communicate changes to affected parties internally and externally. Manage on site delivery, prepare scope of work and constantly liaise with the client if any changes to that. Manage the production/fit out/branding of the hospitality suites built and make sure everything progress safely and to plan. Look after the suppliers communication, invoices and POs. Manage the crew logistics, accreditation, PPE, accommodation, catering. Liaise with H&S department on site.

Project Manager ABC broadcast for the King's Coronation Frelance role April-May 2023

Access Control Manager FIFA World Cup Qatar 2022 Freelance employed by the Ministry of Interior October-December 2022

Duties (but not limited to):

Access control management (people and vehicles) at all stadiums. Closely work with Ministry of Interior, FIFA, Accreditation, Ticketing and Security Troubleshooting and technical support for all the devises implemented for access management Train local staff on how to use the access control devices Remotely monitor access gates

#### Access Control Manager Cricket Hundred

Freelance August 2022

Senior Project Manager international events EU and Indonesia Freelance March 2022-October 2022

Accreditation Coordinator Golf British Masters

Freelance

May 2022

Head of Accreditation Project Manager at MDLBeast SoundStorm Festival, Saudi Arabia

#### Freelance

September 2021-January 2022

Duties (but not limited to):

Head of department-first point of contact for all client queries, devising operational procedures for the department, oversee staff rotas, workload, training and welfare. Manage and develop the accreditation online portal. Liaise with

developer for problem solving. Issuing reports and analyzing data. Problem solving for any accreditation issues. Maintain positive and professional relationships with suppliers and clients. Site management and production.

#### Freelance roles: Accreditation Manager, Production assistant, Artists liaison

At various festivals and events across UK eg. Download, Wilderness, Summer in the Commom, Isle of Wight Festivals, NTAs Awards, National Lottery Team GB homecoming, National Lottery Big Night of Musicals, G7, ABBA launch

Volunteers Manager National Lottery ParalympicsGB Homecoming, Wembley Arena May 2021-January 2022

Various Security Officer roles and locations during pandemic NHS Vaccination Campaign, London 2020-2021

**Team Coordinator and Head of Operations/Logistic, QEV Tech and Mahindra Racing Formula E Team** July 2018- August 2019

Manage budget and shipping documentation for the team freight (air, ground and sea). Oversee the season travel requirements for staff, VIP and sponsors. Team Principle agenda management, purchase orders management for the racing team. Event Manager (show events, filming events, sponsorship events). Day to day race schedule, sporting and technical documentation management. H&S documentation and implementation. Garage tours planning and management. VIP management and sponsors activation at tracks.

Accreditation and Access Control Manager F1 Marseille Festival, Ginger owl Production, France

Freelance

June 2018

Head of Accreditation and Security Screening - Redbull Air Race, Cannes France Freelance March 2018-May 2018

Senior Spectator Safety Supervisor – Kia Oval Cricket Ground, Harlequin FC, Wembley Stadium, Twickenham Stadium, Olympic Stadium, O2 Arena, Tottenham Stadium April 2006- to present

Manage the spectators' safety of different areas of the Stadiums. Brief a team of 30-50 staff on operational and event procedures. Monitor the crowd behavior. Deal with complaints and incidents

#### Accreditation and Access Control Manager - Formula E Operations Lt

November 2014 - 2018

Manage and organize restricted areas of accreditation access for all Formula E Teams, Global and Local Sponsors, Media and VIP Guests for all the races worldwide.

Maintain accreditation files, conduct regular reviews of policies and procedures. Project manage the development of the online accreditation system and be responsible for implementing any changes. Budget allocation and control Monitor and control the department material stock, source and liaise with suppliers.

Involvement in the pass design and tendering processes

Provide accreditation related training to personnel. Coordinate track activities eg. VIP Pitlane walks, grid entry and VIP grid walks. Responsible to produce all the sample boards for access control at all races.

#### Event Manager Kia Oval and Wembley Stadium – OCS Group

November 2013-June 2014

Manage the planning, recruitment, induction, training and operational delivery of casual staff for the events season at Wembley Stadium and KIA Oval cricket ground. Assist with labor costing in accordance with budgets. Create and maintain all employees file up to date. Liaise with operations department in different venues. Information/database management. Assist the other senior events operations manager in running the events

#### Accreditation/Office Assistant Montecarlo Grand Prix- Formula One Management Itd

May 2009 – May 2014

#### Media relations assistant at the Montecarlo Historic Grand Prix

May 2010 and May 2012

Register journalists, photographers and broadcasters. Assist and provide information needed to the people accredited. Coordinate the Media Centre and set up press conference

#### Access Control Manager at SPA Formula 1 Belgium Grand Prix

August 2017

### Artist Liaison Manager, Tattoo Convention in Brighton

December-February 2009

Diary management, travel logistics management

### Consultant/Project Manager at Beijing Olympics 2008, – The Million Rich Company (China - Hong Kong)

April 2008- August 2008

# Education and Certificates

SIA license, London 2020

IOSH H&S at work management Certificate London 2017

Bachelor of Arts with First Class honors in Events Management and Sport Management London Metropolitan University, London, September 2009-July 2012

**Certificate of Proficiency in Spanish** (Stage 1) London Metropolitan University July 2012

Certificate of Proficiency in German (stage 1) London Metropolitan University July 2012

Certificate of Proficiency in Chinese (Mandarin) (stage 1) London Metropolitan University July 2012

Diploma di P.A.C.L.E. (Perito aziendale corrispondente in lingue estere) National Diploma in expert in company business/administration and commerce with path in foreign languages: French, German, Italian and English September 1994-July 1999 Mark 60/60

Certificate of First Aid at work October 2018

NVQ Level 3 Certificate in Spectators Safety 1<sup>st</sup>4sport Qualification London 18<sup>th</sup> August 2011